# ChildView

# FULLY MANAGED HOSTING FOR CHILDREN'S SERVICES

## KEEP YOUR IT INFRASTRUCTURE UP TO DATE, MANAGE YOUR COSTS AND REMOVE THE STRESS OF SERVICE UPGRADES – LET US DO IT FOR YOU

### WHAT OUR FULLY MANAGED HOSTING SERVICE OFFERS YOU:

**UPDATES**
We handle all software upgrade work on your behalf

**COST EFFICIENCY**
With a fixed cost, you can account for your IT expenditure upfront

**STORAGE**
Remove any concerns about onsite storage capacities

**SECURITY**
Peace of mind that your data is securely stored and fully backed up

**RESILIENCE**
Peace of mind that your service availability support will be seamless

**PATCHING**
All security updates are automatically installed for you

**FLEXIBILITY**
Access your data from any device; where you need to, when you need to

## STORED, MAINTAINED, SECURED

Storing, maintaining and securing your data on-premise can be expensive and inflexible. When updates are required to software or security, it is time intensive and can require expensive input from third parties. CACI's fully managed hosting solution is designed to remove these stresses.

By taking advantage of CACI's state of the art security, we offer you peace of mind that your data is secure. Furthermore, we can handle update work for you, so you don't need to worry about being on the latest version of our software. We are trusted to deliver government and local government hosting solutions, many of which use our ISO27001, Cyber Essentials, PSN and HSCN security accredited environment. We also have PSN and certifications applicable to children's services.

## INTEGRATE

CACI's fully managed hosting also makes accessing and using your data more flexible. If you need to integrate and exchange data with other services or other systems, we can simply make a connection and/or plug in an optional adapter. This means that you can continue to integrate and evolve the important role of your services, helping you focus on achieving the best possible outcomes for all children your locality is responsible for.

This will also assist in developing more effective multi-agency collaboration and approaches incorporating 'child first' versus 'offender first' responses. Improve outcomes by building evidence of effective interventions, joining the dots and aligning disparate services. With more complete and representative data, you can confidently explore new avenues with stakeholders and partners.

# ChildView

## COST EFFECTIVE

From a cost standpoint, moving to a fully managed hosting solution means that you can switch the expense of IT from a capital expenditure to an operational expenditure. You can restore control over costs and free up vital funds that can be used on the frontline of your services.

## THE BENEFITS OF CACI'S FULLY MANAGED HOSTING:

### EFFICIENT

All security and software updates are installed and implemented for you as standard, meaning that you don't need to worry about committing extra time and resource to them. This leaves you with more time to focus on using the updated tools to create further insight to deliver the best possible services.

### FLEXIBLE

Work with who you need to work with – you simply configure the access to your data and as necessary we plug in an optional adapter to share with other stakeholders. This helps you to extend your services to young people where needed.

### COMPLIANT

We adhere to the most stringent security standards, ensuring you comply with YJB/YJAF requirements in the youth justice sector as well as GDPR. We can provide you with evidence of ongoing compliance with best practice and statutory requirements in this specialist domain as standard.

### FAST

We will ensure that you're always running on the latest version of our software, helping you to keep your facilities up to date without worrying about downloading and installing updates.

### SAFE

We run stress and penetration tests on all parts of our application and security to ensure your data is fully secured. Using our hosting environment leverages our security spend on your behalf.

### SUPPORT

A dedicated account manager, support desk and online help facilities are available to you should you need them, with guaranteed availability. 100% of calls logged before 5pm are responded to the same day.

### RELIABLE

CACI is trusted to provide hosting services to government and local government, meaning that you can rely on us to take care of your data and software.

### RECOVER

If anything happens, we prioritise getting you quickly back up and running. Your data is backed up, so if you need it restored, we do this seamlessly. This removes some of the stress of a service recovery scenario.

### COMMUNICATION

We let you know of any software and/or security updates well in advance of implementation.